

“ENC Support” Operating Instructions

On this website, you can download Electronic NtM (**ENC Updates**) for the following ENCs:

- **Japan**
- **South China Sea**
- **Singapore**
- **Malacca & Singapore Straits**
- **Hong Kong**
- **Chile**

You can also change your login password and access to the list of your licensed cells.

The “**ENC Support**” service is made available only to those who have contracted with the JHA for ENC Licenses.

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To Login

1. Access to the “ENC Support”

URL (<https://www.jha.jp/UsersService/UerSelectLang.do?langJP=false>)

2. Enter your “License ID” and “Password” and click the “Log in” button.

Latest Update	Issue date
Japan	: 2011-10-28
Singapore	: 2011-11-01
Hong Kong	: 2011-10-21
South China Sea	: 2011-10-14
Malacca And Singapore Straits	: 2011-09-30
Chile	: 2011-07-30

License ID

Password

[If you forget your password.
Please contact JHA's Distributor of the ENC License or JHA.](#)

[As to Web-browser](#)

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- ① You cannot log in to the “ENC Support” with the “License ID” and “Password” for a Backup System. Please use ID and Password for the Main System.
- ① You cannot log in to the “ENC Support” with an expired license.
- ① The system automatically logs you off after a certain time of being inactive. In case where you close the browser window by clicking the “×” button, you cannot log in again for a certain time in order to hold the login status on this system. Please wait for a certain time to pass to log in again.
- ① If you forget your password, please contact the JHA or the Distributor from which you have obtained the license.

2

To Download Updates

ENC Support : Download [Instructions PDF](#) [Log out](#)

Latest Update	Issue date
Japan	: 2011-10-28
Singapore	: 2011-11-01
Hong Kong	: 2011-10-21
South China Sea	: 2011-10-14
Malacca And Singapore	: 2011-09-30
Straits	: 2011-09-30
Chile	: 2011-07-30

License ID: 2001ZXNI
License expiry date: 2012-03-31

[List of licensed cells](#)
[Password change](#)

UPDATE DATA FOR SPECIFIED PERIOD Update data for the licensed cells is available effective after the specified date. [?](#)

After the above date
e.g. 20110203 for the stating date "Feb. 3, 2011".

Creating Update file

Details of Update file

Period	: 2011-10-28 After the above date
File size (KB)	: 17,596.83
Status	: Process completed

Download

Download whole data in CD image You can download Base or Update in CD image [?](#)

	Issue date	File size (KB)
Japan		
Update CD	2011-10-28	100,446
MSS, SG, EA, HK.		
Base & Update CD	2011-10-28	36,160
Chile		
Base & Update CD	2011-07-31	57,478

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- 1 The issue date of the latest updates will be shown.
- 2 A license ID and its expiry date will be shown.
- 3 Click the box 3 to see the list of licensed cells.
- 4 Click the box 4 to change your password.
- 5 Click the box 5 to see the "Operating Instructions" in PDF.
- 6 To exit the "ENC Support", please be sure to click the "Log out" button.
- 7 Click the box ? to see "Operating Instructions" in PDF for downloading the update files for a specified period of time.
- 8 Access to this box 8 to create an Update File for a specified period of time.
- 9 Information on the created Update File will be shown.
- 10 Click the box 10 to download the Update File. In the case where the Update File has not been created, the "Download" box does not appear.
- 11 Click the ? box to see the Operating Instructions in PDF for downloading the whole data.
- 12 An "Update CD Image File" can be downloaded from this area 12 .

3 To Download Updates for Your Licensed Cells

1. Creation of Update Files

For your licensed ENC cells contracted with the License ID used for login, the Update File for the specified period of time will be created.

UPDATE DATA FOR SPECIFIED PERIOD

Update data for the licensed cells is available effective after the specified date. ?

- Click "CREATING UPDATE FILE" after specification of the start date.
- "DOWNLOAD" button is indicate if effective Update data is found. "DOWNLOAD" button is not shown if no data.
- Click "DOWNLOAD" after indicating of the finishing mess

1 2 After the above date
e.g. 20110203 for the stating date "Feb. 3, 2011"

3 Oct. 2011 : Issue date

SUN	MON	TUE	WED	THU	FRI	SAT
						01
02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

4

Creating Update file

1-1 Specify the starting date on the "Updates for Specified Period".

Specify the starting date for Updates of your licensed cells manually or from the calendar above.


To specify the starting date manually:

- 1 Enter the date with 8 digit one-byte numeric characters (4 digits for year, 2 digits for month and 2 digits for day). [Example: 20110203 for 3 February 2011]

To specify the starting date on the calendar:

- 2 Click the calendar area above to see the calendar.
Click the calendar area to close it.
- 3 Select a month and year from the pull down menu above to display the calendar of the intended month and year.
- 4 Click the specified date on the calendar to set the date. Then, the calendar disappears automatically.

1-2 Click the "Creating Update File" box.

20111028  After the above date
e.g. 20110203 for the stating date "Feb. 3, 2011".

5 **Creating Update file**

"Create Update file" OK?

OK キャンセル

5 When you click the "Creating Update File" box, the confirmation dialog will appear. Then, click "OK".

Details of Update file	
Period	: 2011-10-28 After the above date
File size (KB)	: -
Status	: In preparation

Creation of Update file is under way. Please wait for the finishing message. Progress of the Update file is shown in the column of "Details of Update file".



Details of Update file	
Period	: 2011-10-28 After the above date
File size (KB)	: -
Status	: In process(88%)



Details of Update file	
Period	: 2011-10-28 After the above date
File size (KB)	: 17,596.83
Status	: Process completed

6 **Download**

6 The "Download" button will appear when the Update File is created. You can confirm the created status of the Update File on the "Details of Update file".

 If the targeted file is not available, the following message will appear.

Details of Update file	
Period	: 2011-11-01 After the above date
File size (KB)	: -
Status	: No files to be created.

No Update data effective for the licensed Cells after the specified date.

2. Downloading of Update Files

A created Update File can be downloaded.

UPDATE DATA FOR SPECIFIED PERIOD Update data for the licensed cells is available effective after the specified date. ?

- Click "CREATING UPDATE FILE" after specification of the start date.
- "DOWNLOAD" button is indicate if effective Update data is found. "DOWNLOAD" button is not shown if no data.
- Click "DOWNLOAD" after indicating of the finishing message.

After the above date
e.g. 20110203 for the stating date "Feb. 3, 2011".

Creating Update file

Details of Update file	
Period	: 2011-10-28 After the above date
File size (KB)	: 17,596.83
Status	: Process completed

7 **Download**

7 Click the **"Download"** button to save the file.

i In such a case where an update file has not yet been created or in process of creation or a targeted file is non-existent, the **"Download"** button will not appear.

About the Download File

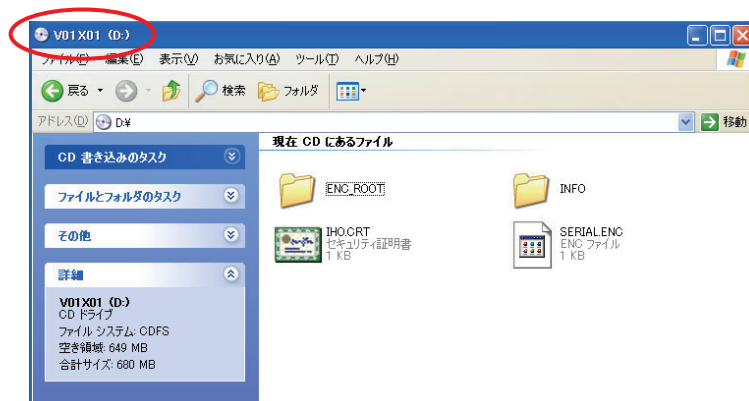
- The Download File is an archive file compressed in zip file.
- This file contains the Updates released during the specified period for the licensed ENC cells.

How to Use the Download File

- Provide a recordable CD.
- Decompress the file downloaded.
- Set the volume name as **"V01X01"** and save all the decompressed data in the file into the CD.

* The CD recording software may depend on the OS you use.

* The Update File in the USB memory may be readable depending on types of ECDIS or ENC display software. For details please see the instruction manual for the ECDIS or ENC display software you use.



Display sample: The file structure of the folder.

4

To Download Updates for All Cells

1. Click one of three (3) CD names given below.

Download whole data in CD image		You can download Base or Update in CD image	
	Issue date	File size (KB)	
.....			
Japan			
Update CD	2011-10-28	100,446	
.....			
MSS, SG, EA, HK.			
Base & Update CD	2011-10-28	36,160	
.....			
Chile			
Base & Update CD	2011-07-31	57,478	
.....			

2. To save CD Image Files

 What is a CD Image File?
This is a file containing all the images in the Update CD-ROM for all the ENC cells for 12 months.

How to Use Download File

- Choose the write command "Writing of Images" *1 to write on CD-R/RW by using the CD writing software *2.
- The content of the CD is the same as the Update CD released by the JHA.

*1: Different names for image writing are used depending on software.

*2: The CD writing software is available in the OS for Windows7.

5

To Access to and Print the List of Your Licensed Cells

1. Click the "List of Licensed Cells" button on the download screen.

ENC Support : Download

Instructions PDF Log out

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Japan	: 2011-10-28
Singapore	: 2011-11-01
Hong Kong	: 2011-10-21
South China Sea	: 2011-10-14
Malacca And Singapore	: 2011-09-30
Chile	: 2011-07-30

License ID: 2001ZXNI
License expiry date: 2012-03-31

List of licensed cells

UPDATE DATA FOR SPECIFIED PERIOD

Creating Update file

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Download

2. Click the "Print" button to print the List of Licensed Cells.

ENC Support : List of licensed cells

Close

Additional sub-cells indicated by "*" are provided without charge when the initial sub-cell of a divided cell is purchased.
Click "PRINT" to show printing image of this page.
Please close by using "X" button of the window shown at upper-right corner, if "CLOSE" button is not active for the older version of browser software.

PRINT

License ID	2001ZXNI
User Permit	A50DF9EC250D0155E3204E003933
License Expiry Date	2011-12-22
Number of Cells	6

	Cell Name	Expiry Date
1	JP148NF0	2011-12-22
2	JP148NG0	2011-12-22
3	JP14IFV0	2011-12-22
4	JP14IG00	2011-12-22
5	JP14IG10	2011-12-22
6	JP14IG20	2011-12-22

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3. Click the "Print" button on the "List of Licensed Cells" screen.

ENC Support : List of licensed cells

Close

Additional sub-cells indicated by "*" are provided without charge when the initial sub-cell of a divided cell is purchased.
Printout is available by means of functions of Browser.
Please close by using "X" button of the window shown at upper-right corner, if "CLOSE" button is not active for the older version of browser software.

PRINT

License ID	2001ZXNI
User Permit	A50DF9EC250D0155E3204E003933
License Expiry Date	2011-12-22
Number of Cells	6

	Cell Name	Expiry Date		Cell Name	Expiry Date		Cell Name	Expiry Date
1	JP148NF0	2011-12-22	2	JP148NG0	2011-12-22	3	JP14IFV0	2011-12-22
4	JP14IG00	2011-12-22	5	JP14IG10	2011-12-22	6	JP14IG20	2011-12-22

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4. Click the "Print" button on the print dialog box.

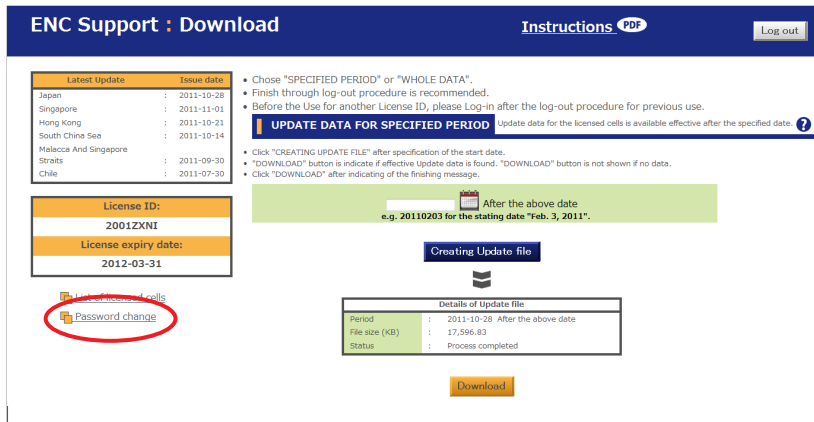
ⓘ In case where the dialog box does not appear, please go to "Print" or "Print Preview" on the Browser's Menu.

5. Click the "Close" button to quit the system.

6

To Change Your Password

1. Click the “Password change” button on the download screen.



2. Fill in all the fields and click the “Registration” button.

The screenshot shows the 'ENC Support : Password Change' form. It contains four numbered input fields: 1. License ID, 2. Previous password, 3. New password, and 4. New password (Confirmation). A 'Registration' button is located below the fields. A 'Close' button is in the top right corner. The footer indicates 'Copyright © Japan Hydrographic Association'.

- 1 Enter the “License ID”. (one-byte alphanumeric 8 characters in capitals)
- 2 Enter the existing password.
The initial password set was an email address at the time of license registration.
- 3 Enter a new password.
Please enter between 6 and 60 one-byte alphanumeric characters and/or symbols (special characters).
You can use the only special characters which can be used in email addresses.
- 4 Enter the new password again for confirmation.

3. Then, please confirm the “Completion Message” and click the “Close” button.

The screenshot shows the 'ENC Support : Password Change' form after successful completion. A message box at the top left says 'Changed of Password done.' and a 'Close' button is at the top right. The form fields are now populated: License ID: 2001ZXNI, Previous password: masked with dots, New password: masked with dots, and New password (Confirmation): masked with dots. The 'Registration' button is still visible at the bottom. The footer indicates 'Copyright © Japan Hydrographic Association'.

i If you forget your password, please contact the JHA or the Distributor from which you have obtained the license.

7

To Logout

1. Click the “Log out” button on the download screen.

By clicking the “Log out” button, you can go back to the authentication screen.

ENC Support : Download Instructions PDF Log out

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License ID: 2001ZXNI
License expiry date: 2012-03-31

[List of licensed cells](#)
[Password change](#)

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- i The system automatically logs you off after a certain time of being inactive. In case where you close the browser window by clicking the “X” button, you cannot log in again for a certain period of time in order to hold the login status on this system. Please wait for a certain period of time to pass to log in again.